***Shubham***

***Sr.BSA/Scrum Master***

**Presentation Link:** <https://youtu.be/NstW7B1PQzs>

**Professional Summary**:

Talented Business Systems Analyst professionalwith 9+ years of progressive experience in IT industry in various domains. Exceptional record of delivering cost-effective, high performance technology solutionsto meet challenging business demands. **Certified Scrum Master** with a proven track record of working in self-organizing and cross-functional teams.

* Excellent understanding and experience working in different Software Development methodologies such as **Waterfall**, **Agile** (Scrum, Kanban) &**Hybrid**(Waterfall-scrum) and experienced in Scrum process implementation.
*  Experienced in elicitation of requirements by conducting and facilitating **JAD sessions, Requirement workshops, conducting Interviews, Focus Groups, Brainstorming, Document Analysis, Prototyping and surveys.**
* Experienced in documenting business requirements,functional, non-functional, GUI requirements and Data requirements in the form of Business Requirement Document (**BRD**), Functional Specifications Document (**FSD**) and **SRS**.
* Functional experience in UML diagrams (sequence diagrams, activity diagrams, **Use Case** diagrams) and writing **Use Cases**, **Business Process**, **Data Flow Diagrams**, **Work Flows**&**Process Flows** and creating UI mock-up screens.
* Experienced in creating **Prototypes, Wireframes** and **Mock-Up Screens** to visualize Graphical User Interface **(GUI)** usingtools like**BalsamiqandIrise.**

**Highlights**

* Scrum Certified Professional with experience handling multiple teams.
* Experience in successfully implementing integrated Salesforce CRM and involved in maintaining and administering users on SFDC cloud application.
* Sound understanding of various domains and can quickly adapt to new technologies as they evolve.
* Worked closely with the QA teams to design **Test plan**, **Test cases**, Testscripts&RTM **(Requirement Traceability Matrix)** and documenting and **tracking defects** using various tools like **HP QC, HP ALM**, **Selenium**&**LoadRunner**
* Experienced working as a **Scrum Master** and facilitating various **SCRUM Ceremonies** including **Product Backlog Refinement,** Sprint **Planning**, **Daily Scrum**, Sprint **Review,** Sprin**t Retrospective Meetings** and**solving impedimentseffectively** and Protected the team being a **Servant Leader.**
* Proficient in **Requirement Management, Sprint Planning, Issue Tracking, Impediment Management, and Work Allocation** using tools like**Version One, JIRA, Rally (CA Agile Central)** and also used **HP ALM**.
* Experienced in working with UI/UX teams to create mock-ups and GUI screens.
* Experienced in writing **Business User Stories** and acted as a liaison between the **Business teams, Product owner** and**acted as product owner for Development teams** and facilitated cross functional interaction to build successful **Product Increments**.
* Experienced in **training** new scrum teams and stakeholders on scrummethodology& process through highly interactive **workshops** and **role-plays**.
* Experiencedworking with various scrum **estimation** (**t-shirt sizing**, **planning poker**) and **prioritization** techniques (**MoSCow, Kano**) and have a good working knowledge on **Release Planning**, **Capacityplanning**, **SprintVelocity** and **Burn down charts** and **Burn u charts** to track the progress.
* Good understanding & knowledge with Salesforce.com (SFDC) deployments through **Eclipse IDE**, Change sets, **Apex** programming, **Visualforce** pages, **Data Loader** and import wizard to migrate the data from **CSV** files & flat files.
* Experience working on and understanding of the projects involving integration of existing on premises **SAP ERP** systems with cloud based CRM applications and moving from on-premise to **cloud based CRM**using various pre-built adapters.
* Good understanding & knowledge on **Salesforce.comcustomization,** creation and maintenance **of Record Types, Page Layouts, Objects, Tabs, and Fields, Salesforce1 mobile** administration**, Conga composer** tool**,Force.com** Tool kit**, Apex classes, Controllers, Visualforce pages, Test classes**, **ApexTriggers, Custom Objects,** standard objects**&app exchange**
* Experienced working with **Informatica Cloudintegration platform as a service** (**IPaas**) to integrate data from third party applications with Salesforce.
* Excellent understanding and working experience with on-premises applications and various cloud based services **SaaS** (Software as a Service), **PaaS** (Platform as a Service), cloud integration tools for effective integration in real time basis.
* Experience working with **3-tier** architecture, **SOA** with a strong understanding of **web-services**, **SOAP, REST, API’s, WSDL**, **Client-Side Validations,Server-Side Validation** and understands tag based **HTML, XML and JSON**.
* Have a good understanding of **Data warehousing architecture**, **ER-modeling, Dimension modeling** and various schemas (**Star Schema, Snow-flake schema**), **ETL process, Data mapping, OLTP, OLAP, MOLAP, HOLAP, Data Marts, Operational Data Store (ODS), Data mining, Data profiling& Data Analytics (BI).**
* Experienced in using **SQL** queries (**DDL, DML, DRL**) including **joins, unions, group by** and **aggregate function**.
* Team player and proactive personwith **Excellent Communication**, **Documentation** and **Interpersonal skills**.

**Technical Skills**:

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| --- | --- |
| **Business Skills** | Defining Business Requirements, Business Process Analysis & Re-engineering, Use Case Modeling, JAD Sessions, Requirements Workshops, GAP Analysis, SWOT Analysis, Impact Analysis, Data Analysis. |
| **SDLC Methodologies** | Waterfall, Waterfall-Scrum Hybrid, Scrum, Agile |
| **Documentation Tool** | Microsoft Office Suite (Word, Excel, Visio, Project),  MS SharePoint, Rational Rose |
| **Requirement Management** | JIRA 6.1, HP ALM, MS Project, CA Agile central (Rally), Version One |
| **ETL tools** | Informatica PowerCenter v9.x |
| **Testing Tools** | HP ALM, HP QC, Selenium, LoadRunner |
| **Databases** | Microsoft SQL, Oracle |
| **Data Warehousing** | Data Modeling, Data Marts, OLTP, OLAP, Data Profiling, Data Mapping |
| **Reporting Tools** | Tableau, IBM Cognos, MS Project, MS Visio, SAP BO BI |
| **Languages** | C, C#, JavaScript, HTML5, CSS, XML, JSON, PL/SQL |
| **Operating Systems** | Windows, Mac OS, Linux |
| **Cloud Based Tools** | Informatica cloud, SFDC, Oracle Cloud, Heroku, Conga composer |

**Work Experience:**

**STAPLES, Framingham, MA July’ 16 – Present**

**Sr. Business Systems Analyst**

**Scope**: Staples is a multinational office supply retail corporation. I was involved at implementing an integrated salesforce platform for corporate sales teams to provide a comprehensive sales pipeline view for each business group and seamless integration of the Salesforce sales cloud with existing Siebel CRM, SAP ERP systems (for a better price quote and order management) and third party applications for better lead to improved order conversion, customer and sales analysis that and strategic marketingto track the effectiveness of marketing campaigns and use salesforce as a single application on an integrate desktop for various sales teams and manage leads, opportunities, contacts and orders.Customer aster data, Order Management, Pricing Management was done by integrating SAP in real time and with the aim of retiring the on-premise Siebel CRM application, data was cleansed and migrated in to salesforce cloud in scheduled phases starting with as low as two objects.

**Roles and Responsibilities**:

* Worked closely with business users of different departments to gain strong understanding of the existing systems and for requirement gathering, written**user stories**&**use cases** for the to-beSalesforce (SFDC) integrated application.
* Worked with Customer Interaction team for requirement generation by conducting **Interviews** and **JAD sessions**.
* Worked with stakeholders to elicit, analyze, communicate and validate non-functional requirements as related to **Business Processes, rules, policies** and **information systems** by conducting **Requirementworkshops**.
* Converted high level business requirements into specific functional requirements and user stories to communicate them with IT team and managed changes based on their feedback. Conducted User Story Writing Sessions to decompose BRD into **User Stories** and determine **Acceptance Criteria** for building **Product Increments**.
* Extensively used **INVEST** model to break down epics in to user stories. Facilitated **Vertical slicing** of the epics into smaller user stories during **Backlog Grooming Meeting**. Also, interfaced with development team to clarify requirements throughout. Made sure the stories were **Groom Ready** and **Iteration Ready** before every sprint.
* Assisted in estimating story points for the user stories in **Sprint Planning Meeting** using**Planning Poker**.
* Coordinated **configuring** the application for users with various job responsibilities and providing appropriate access to data depending on the core area in sales process and job responsibility of the user as per business rules.
* Helped in effective**administering** and **maintaining** of all the Sales Users in the Salesforce sales cloud application.
* Assisted in developing **workflow rules, workflow tasks**, **emails and alerts** to track customer related activities.
* Assisted in configuring various **Reports** and **Dashboards** as per the business requirements of the organization.
* Assisted in Developing Salesforce.com **approval workflow** with tasks from interview schedules and approvals for further interviews finally resulting into orders and also for faster price quote approvals (**CPQ**) to close an order.
* Assisted in Creating **users, roles, public groups** and implemented **rolehierarchies**, **sharing rules** and **record level permissions** to manage unique UI and **sharing access** among different users of salesforce cloud.
* Imported data from excel sheets in to **Recruiters, Candidates, Leads, Opportunities, Accounts**, **Contacts and Projects** using Import Wizard and Used Data Loader for **insert, update, and bulk import or export** of data from Salesforce.com Objects. Used it to read, extract, and loaddata from Comma Separated Values (CSV) files.
* Executed Salesforce**Functional Test cases** as per the test plan in coordination with QA team & application teams to execute **End-to-End** testcases and monitored the test results to confirm the requirements using **RTM**document.
* Prepared **conceptual** and **logical data models** for data entities to streamline batch migration of data from Siebel.
* Worked in designing **Apex web services** and Force.com API’s to integrate systems in real time.
* Coordinated the **scheduled batch migration& ETL** of data from Siebel CRM using informatica**PowerCenter**.
* Prepared training material in **knowledge center** and trained the end users to promote **user adaption** of system.

**Environment and tools:** Agile (Scrum), Salesforce.com, Apex, Visual Force, Data Loader, Conga Composer, Salesforce1, XML, MS VISIO, UML, MS-Office, Informatica Cloud, InformaticaPowerCenter, Jitterbit, Force.com, Data.com, Siebel CRM, SOAP, HTTP, REST Bulk API, SAP MDG, Tableau, Eclipse IDE.

**ATC, Boston, MA Mar’ 15 – June’ 16**

**Business Systems Analyst / Scrum Master**

**Scope**: Every division had their individual data marts in various configurations. So, the extent of the project was to execute ERP with a specific end goal to have a consolidated centralized information or data platform. This implementation allowed users to have integrated systems that will be used to collect, manage data, and make actionable insights for decision making. This application is fundamental to reduce financial and regulatory reporting risks along with reducing technical risk associated with operating business critical systems

**Responsibilities**:

* Analyzed **feasibility of business requirements** for ERP execution,performed **cost-benefit analysis** for building a consolidated data platform and defined scope, found out **dependencies** by interacting with Management Business Analysts, other Subject Matter Experts, Product Owner, Project Manager and Technical Lead
* Met with every department’s stakeholders to elicit requirements using techniques such as Business Rule Analysis, **StructuredInterviews, Job Shadowing, Process modeling** and **DocumentAnalysis**
* Created a **MacroDocument** incorporating components of **Business Requirement Document (BRD)** and **System Requirement Specification (SRS)** incorporating **business**, **functional**, **non-functional**, **data** and **GUI** requirements which would in turn serve as the centerpiece of the project
* Created **UseCaseDiagrams** and Use Case Narratives and incorporated them in Macro Document
* Lead a **story writing session** with an aim of decomposing the scope into **epics** and **user stories** using INVEST criteria. Also, worked on the **acceptancecriteria** for the above developed user stories
* Helped the Product Owner to **Prioritize** the **Product Backlog items** for developing **Sprint tasks** by taking technical suggestions from the cross-functional development team
* Developed, maintained and tracked the progress of the team by the means of **Sprint Burn Downcharts** as well as calculated the **velocity** of the scrum team for improved Project Management
* Involved heavily in **Sprint Planning**, **Issue Tracking** and Impediment Management using JIRA tool
* Conducted API designs sessions and worked on developing **API integration documentation**
* Facilitated DA in Creating **Staging Area**, **Source**, **Target Databases** for **ETL** and data mapping using **Informatica**
* Developed a **DataGovernance** Strategy and created **Data-mapping template** to map elements/files with tables and columns in database by constantly interacting with the developers
* Created ER diagram using enterprise architecture, identifying constraints and relationships such as **Association**, **Composition**, **Aggregation**, **Generalization** and **Specialization**
* Helped in designing Data models and conducted **normalization** and **de-normalization** of data to fit **OLTP** and **OLAP** frameworks, **slicing and dicing of data marts** for analytical decision-making support
* Logged and tracked the **defects using HP ALM** andcreated an **error repository** and managed the testing process with the QA team
* Assisted in the creation of **deployment flow chart** in conjunction with development, infrastructure, and network teams containing information for maintaining Application
* Created training scripts, training module, training curriculum and operating manual

**Environment**: Waterfall-Scrum Hybrid, SharePoint 2013, Tableau, Rally, MS Office 2007 (MS Word, MS Excel, MS PowerPoint), MySQL server 2012, UML, HP ALM 11.5, Informatica v9x, JAVA, MS Project, SOAP Web Services

**Pacific Gas and Electric, San Francisco, CA Mar’ 14 – Feb’ 15**

**Sr. Business Analyst/Scrum Master**

**Scope:** This project aimed at Development and execution of **Quality Assurance programs** and processes for implementation of **Maximo Supply**. Supported procurement initiatives including **PFEP (Plan for Every Part)**, **NLP (Next Level Procurement) analysis**, and training new procurement teams.

**Roles and responsibilities:**

* Worked in a **cross-functional team to design, develop and implement Maximo 7.5** for a utility with over 1700 employees across states with primary business units **of Electric Distribution, Transmission, Substation and Generation and Gas Distribution and Transmission**
* Devised complete **process model** of **state of the art** processes and **to-be** processes.
* Conducted **Scrum Workshops** to familiarize the team with Scrum as a concept and process skeleton. Also, conducted **User Story Writing Workshops** for the stakeholders not proficient in the art.
* Helped PO and PM in **ROI Analysis, Cost-Benefit Analysis** and **SWOT analysis** to be prepared for potential business and technical risks to the system.
* Identified **Business Rules** for credit line approval by conducting extensive one-to one and focused group interviews with Subject Matter Experts (SMEs) and Business Document Analysis.
* Elicit requirements using varied techniques suited to the situation, target audience, and constraints of the environment, (i.e. **interviews, document analysis, requirements workshops, surveys, site visits, workflow analysis).**
* Analyzed, modified and documented **functional** and **non – functional requirements**. Identified project, requirement, process and data **dependencies.**
* Reviewed and analyzed **Business Requirement Document (BRD/HLD), Functional Requirement Document (FRD/LLD)** and helped transforming them into a complete **System Requirement Specification (SRS)** as to enable all the stakeholders toaccurately understand requirements.
* Managed and tracked regression test cases using **Quality Center HP.**
* Implemented **SAP accounting module** in ERP environment, **SAP HANA Installation, administration and support** experience.
* Identified actors, paths and steps leading to an output and prepared **Use Cases, Use Case Narratives** and **Use Case Diagrams** to define actors, interactions and steps to achieve functionality.
* Prepared and analyzed **UML** diagrams like **Process Diagrams, Sequence Diagrams** and **Activity Diagrams** using **MS Visio** to analyze and design structure, behavior and interactions in the system design.
* Conducted **User Story Writing Sessions** to decompose **BRD** into **User Stories** and determine **Acceptance Criteria** for **Potentially Shippable Product Output.**
* Assisted the product owner in prioritizing and estimating **Product Backlog Items (PBIs)** to pick Sprint tasks by incorporating suggestions from cross-functional IT teams.
* Facilitated, conducted and established agendas for **Sprint Ceremonies (Sprint Planning, Daily Scrum, Sprint Review, Sprint Retrospective** and **Backlog Refinement).**
* Assisted project manager and product owner to track and improve efficiency and **Team Velocity** using **Sprint Burn-Down Chart** and **Product Burn-Down Chart, Work Breakdown Structure, Milestones List** and **Gantt chart.** Also,strategically handles **requirement churn**
* Created **Mock-Up Screens** and **Wireframes** using **UI components** such as Radio Buttons, Data-Entry Fields, Check Boxes, Drop-Down Lists to retrieve data for **Client-Side Verification** and GUI
* Heavy involvement in **Sprint Planning, Issue Tracking** and **Impediment Management** using **JIRA.**
* Assisted product owner in **Sprint Review** meetingsby facilitating **product demos** andbacktracking them to the requirements to determine when it is **DONE** and **shippable.**
* Helped developers in enhancing **Graphical User Interface**.
* Assisted creation of **Test Cases, Test Plans, Test Scenarios** and created **forward and backward Traceability Matrices.** Conducted **User Acceptance Training (UAT)** and actively participated and facilitated testing of the system during **Smoke Testing, Black Box Testing** and **Regression Testing.**
* Created Data Models using **Logical** and **Conceptual Entity Relationship** diagrams.
* Strong knowledge of **client-side validation** and **server-side validation**.
* Logged and tracked the defects usin**g HP Quality Center** and created an error repository to support QA team in testing, tracking defects and systematically manage defects and bugs**.**
* Facilitated QA in Creating **Staging Area, Source, Target Databases** for **ETL** and mappings within **LMA, ACBS** and collateral accounts using **Informatica.**
* Created **Deployment Flowchart** in conjunction with the development, infrastructure, and network teams containing instructions for maintaining the application.
* Created training scripts, training module and training curriculum.
* Reduced **EOZ (excess, obsolete, zero use)** inventory by 20% through **root cause analysis projects.**

**Environment and tools:** Waterfall-Scrum Hybrid, Spotfire, MS Office [Visio, PowerPoint, Word, Excel, Project], Morningstar, Microsoft SQL Server 2008 R2, JIRA 6.1, SOAP, HTML, CSS, XML, Web 2.0, Web Services, JavaScript, UML, SSRS, SSIS, Sharepoint.

**BEST BUY**, **Richfield, MN Mar’ 13 – Feb’ 14**

**Sr. Business Analyst**

**Scope:**The scope was to create a single enterprise level BI solution for optimal user experience and better decision making with collaborative and empowered BI users at all levels. They also wanted to standardize the enterprise wide BI methodologies and tools. **SAP BO BI** provided an enterprise wide BI, which helped them during their Monthly operational reviews and other, reviews with the sales teams and supported in decision making.

**Roles and responsibilities:**

* Effectively coached the team for following scrum framework and help understand the effectiveness with the help of interactive Scrum Workshops.
* Promoted **self-organization** throughout the project by effectively handling impediments and **Retrospectiv**e meetings.
* Conducted **As-Is analysis** and documented the requirements and converted them in to **user stories**.
* Conducted **interviews** with the business users and facilitated **JAD** sessions and requirement workshops to identify and analyze the reports that the business users need and documented using **use cases** and **user stories.**
* Worked closely with Product Owner and in requirement gathering and facilitated **story writing sessions** to write user stories and build a **product backlog**.
* Helped team **vertically slice** epics in to user stories and user stories in sprint backlog in to tasks
* Facilitated Scrum ceremonies including **Daily scrum, Sprint planning, Backlog refinement, Sprint review, and Sprint retrospectives.**
* Used **JIRA** to effectively track issues, calculate velocity and plan capacity and release planning.
* Helped PMO in **release planning** in **Sprint Zero** using **JIRA** and also helped team understand concepts of **velocity, capacity, sprints, backlog, product increment, potentially shippable, focus factor & Burn downs**.
* Helped team use **estimation** techniques and introduced the concept of story points and estimation using **Fibonacci series**.
* Used retrospective techniques such as **silent writing** and **happiness histogram** to make team comfortable.
* Effectively handled **organizational impediments** and **team impediments** as well.
* Served as a **servant leader** and **liaison** between team and product owner to effectively deliver PSPI.
* Worked closely with Business users in understanding requirements and help team understand requirements.

**Environment and tools:** Scrum,JIRA, SAP MM, SAP BO, HP ALM, Eclipse IDE, SOAP, XML, MySQL Workbench.

**Vodafone India Limited, Mumbai, IndiaMay’ 11 – Feb’ 13**

**Business Analyst**

**Scope**: The scope of this project was to develop a Mobile Software Service System for a leading operator that encompasses services to help the customer in choosing delivery eligibility of calls and bulk messages, subscribe and unsubscribe to various available services via text message, user interface or a phone call. The system followed various protocols including USSD, SMSC, SS7 and few more.

**Roles and Responsibilities**:

* Elicited requirements by conducting meetings with key stakeholders, end users and other SMEs.
* Documented, prioritized, managed and facilitated estimation of **User Stories and Use Case** diagrams.
* Involved in analyzing **Business Requirements** and developing **System Specifications.**
* Facilitated **JAD sessions** as **Moderator** and conducted **interviews** with various **Subject Matter Experts (SMEs)** and **stakeholders, process reviews** and **policy & procedure reviews** to elicit requirements.
* Perform **GAP Analysis** on the processes specified to identify and validate requirements.
* Involved in **requirements scoping** and identifying high priority requirements for implementation.
* Prepared various **UML diagrams, Data Flow Diagrams, Data Process Model Diagrams** using **MS Visio.**
* Assisted in creating **Process Flow diagrams** to demonstrate the working of various modules of the system.
* Worked on continuous updates on the project schedules, quality, Issues and managing resources.
* Performed extensive **data analysis** using **MS Excel** and **IBM Cognos** to find co-relation between variables to establish and provide Business Intelligence.
* Utilized **Informatica PowerCenter v9.x** for **Extraction, Transformation and Loading, IBM Cognos** for report generation of the data to be analyzed from the data warehouses and data marts.
* Tracked defects in **HP Quality Centre** and worked with QA and Development teams to resolve defects.
* Aided the QA team to develop the **Test Plans** and **Test Cases** to perform the **Black Box Testing, Regression Testing** and **Smoke Testing.**
* Facilitated **UAT** with stakeholders and the business users.

**Environment and tools used**: Waterfall, HP Quality Centre, Informatica PowerCenter v9.x, MS Office [Visio, PowerPoint, Word, Excel, and Project], SDP, SS7, HTTP, SMSC, PSTN, VOIP.

**ICICI Bank, Hyderabad, India June’ 09 – Apr’ 11**

**Business Analyst**

**Scope**: Issue Credit Cards and billing application: This application facilitated ICICI to run credit analytics for new credit card application and the business managers to take decision for credit card issue. It also facilitated billing of statements to customers periodically and keeping track of accounts through application reports.

**Roles and Responsibilities**:

* Prepared the Functional Specification Document and Software Requirement Specifications as per the client requirement
* Delivered Business Processes, Use Cases, Activity diagrams, User Stories, wireframes, functional and non- functional requirements in RUP and Agile methodologies
* Reviewed design, development and test artifacts to establish traceability with requirements
* Coordinated User Acceptance Testing between the IT and Business Teams
* Created the traceability matrix and conducted GAP Analysis
* Created Prototype of web application using iRise studio and published to a server and ran it simulation mode.
* Involved in all phases of the Software Development Life Cycle (SDLC) and acted as the main liaison between corporate business managers and IT division
* Adopted the RUP methods for requirements and documented BRD to users as well as to the technical team utilizing Requisite Pro
* Acted as a liaison with the technical team of the use cases realization to the technical design phase
* Assisted with documenting test cases for functionality testing
* Verified data integrity utilizing Sybase for backend
* Worked with business in developing a UAT
* Environment:RUP, Windows 2000, MS Visio, Rational Requisite Pro.

**HCL Infosystems, Delhi, India July’08 – May’09**

**Quality Assurance Analyst/Jr. -Business Analyst**

**Scope**:The scope of this project is to create an Inventory Management System to keep track of sales and purchases of electronic products. The system has to keep track of inventory available, sales made and maintain staff and customer information to help generate reports. The system also creates alerts for shortage of inventory and other alerts in accordance with Business rules.

**Roles and Responsibilities**:

* Tested the functionality and usability of web applications on different testing environments throughout the software development lifecycle.
* Wrote use cases and test cases based on the software requirements and business rules.
* Documented software defects and performed additional testing to verify all issues were fixed before final delivery.
* Used MS toolkit for performing **UNIX** commands.
* Used **SQL queries** for back end testing.
* Wrote test scripts using **C#** to automate testing of new functionalities in the web application.
* Debugging-using different types of checkpoints and synchronization points to make the scripts customized.
* Updated and Maintained **Test Plans, Test Cases, Defect Logs** to facilitate testing.
* Organized **Triage Calls** to address existing issues and defects.
* Created **Learned Lessons Document** for testing phase to enhance testing process for future projects.

**Environment**: Waterfall, C#, XML, JavaScript, HTML, XML, UNIX, CSS, MS Office Suite, PL/SQL, Eclipse, Visual Studio, MQSeries.

**Education:**Bachelor of Technology (Computer Science) – VNR Vignana Jyothi Institute of Technology - Hyderabad